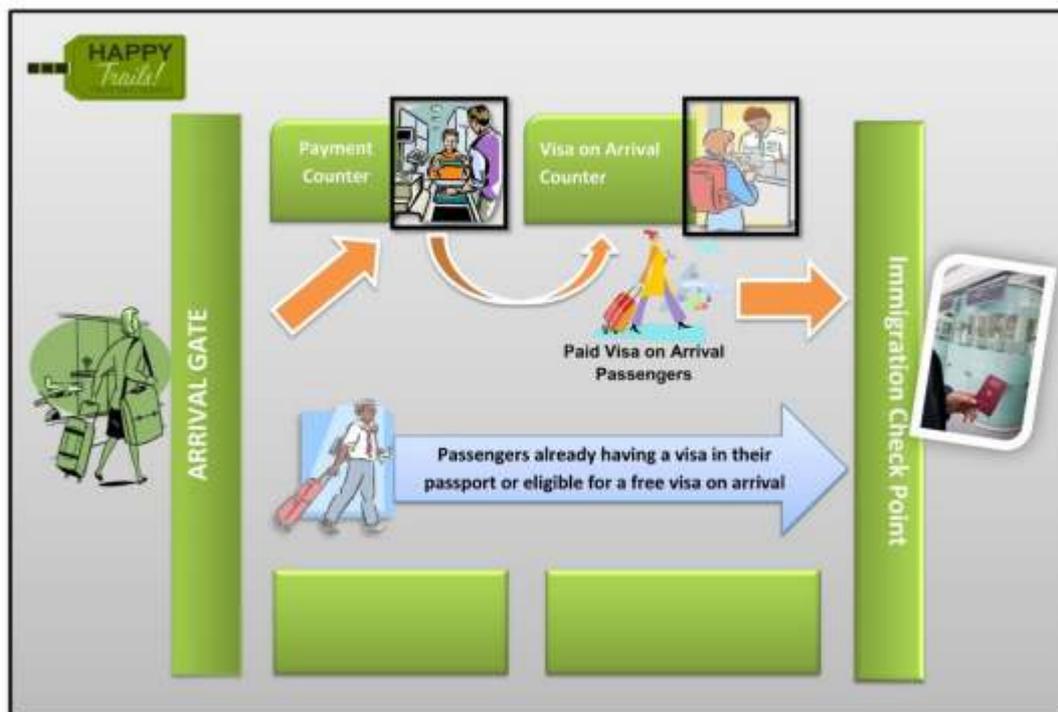


Welcome to Bali

International Arrival

International passengers will need to pass through immigration first. Depending on the length of stay, nationality, and the departure airport you might or might not need to pay for a visa. For this, please refer to our separate document related to visa information.

If you need to pay for your visa, please follow the procedure indicated with the orange arrows below, at which you queue up at the purchase kiosks before heading to the passport control counter. If you are eligible for a free visa on arrival or already have a visa in your passport, please follow the blue arrow below and go directly to the immigration check point.



After claiming your baggage, international passengers need to go through customs, which is usually straight-forward. There are currency exchange counters just outside baggage claim, but you should not change money at the airport unless absolutely necessary. The rate is usually better outside the airport.

How to meet your driver upon arrival at the airport and what to do if you cannot find your driver upon arrival at the airport.

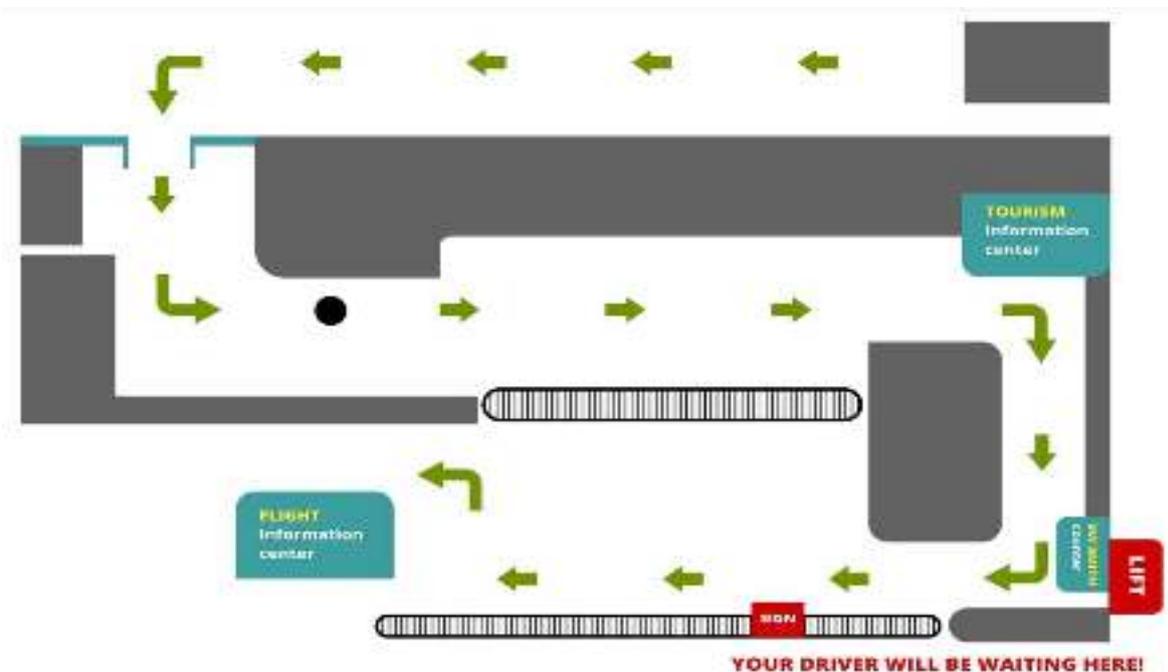
Bali Ngurah Rai International Airport

Waking out of the arrival terminal, please walk till you find the sign bellow



Our driver will be waiting for you behind of the gate between lift and the sign. He will bring the sign board with your name on it.

For your convenience, map is shown below as well *“The sign is located with red color”*

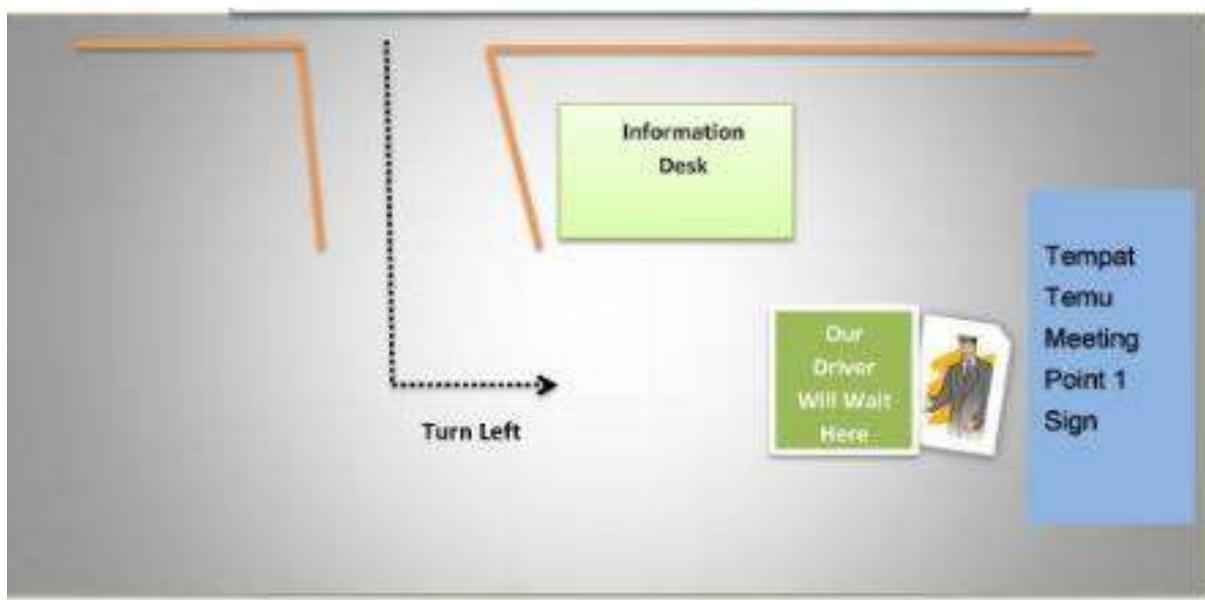


If you cannot find your driver within 15 minutes after you came out, please call us.

Domestic Bali Airport

With any domestic airlines you arrive at the Domestic arrival airport. When exiting the terminal, please turn to your left directly, and pass the information desk (left picture). Once you have passed the information desk, you will see a sign as shown below (right picture/tempat temu/meeting point 1).

This is where your driver will be waiting for you





Tours in Indonesia, Malaysia, Borneo, Singapore and Brunei!

If you cannot find your driver within 15 minutes after you came out of the arrival hall, please call us (Happy Trails or the transport company as is mentioned on the voucher).

You can call with the Happy Trails office or to one of our hotlines with the numbers mentioned underneath.

Phone No. 0361-288194, (between 09.00 - 18.00)

Fax No. 0361-286966

Email: client.indonesia@happytrailsasia.com

Outside office hours,

Hotline 1: +62(0) 813 3707 1135

Hotline 2: +62(0) 812 891 813 66

Hotline 3: +62(0) 812 385 4005

If you call please mention your name and the tour operator through whom you booked the tour so you will be connected to the right person who prepared your tour.

Just for your information: if a mobile number is busy – you will hear an automatic tape and not the dial tone. Please try again later and do not give up because you hear an Indonesian voice that is not answering your question. When you wait a bit longer you will also hear the English translation of the message.